<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution/Action</th>
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| 1. Cannot find a proper fit for the in-ear headset.                    | A. Try different combinations of ear-tips and knobs.  
B. Make sure the headset is inserted properly.  
C. Try to change between left & right. Sometimes it is easier to get a proper fit to the other ear. (Only applicable for the TwistLock when using generic adapters)  
D. Acquire a customized ear-piece that is exactly shaped to the form of the ear. (Only applicable for the TwistLock) |
| 3. Wind noise are present                                              | A. Check that wind protection foam is fitted onto all microphones. |
| 4. Others cannot hear my voice, or my voice is too low.               | A. Move the microphone closer to the mouth.  
B. Check that the “TALK” side of the microphone points towards the mouth. (Text is printed under wind protection foam)  
C. Test to exchange the headset with another one. |
| 4. Earphone audio is too low.                                          | A. Increase the radio volume.  
B. Check that the ear-tip is properly mounted and that the headset is properly fitted to the ear. If the ear-tip is bent inside the ear-canal, the audio path could be cut-off.  
C. Check if the volume is ok if the earpiece is removed.  
D. Check that dirt is not blocking the audio path.  
E. Test to change between left & right ear-piece-adapters. (Only applicable for the TwistLock when using generic adapters) |
| 5. Audio sounds strange or like an echo.                              | A. Disconnect and reconnect one users headset at a time while speaking through the other headsets. Check if the problem goes away while a certain headset is disconnected.  
B. Exchange any faulty headset with another one to see if the problem is solved. |

(It is normal to hear your own voice while speaking, but your voice shall not be delayed)